

# Christopher Wallace Marker

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<http://www.christophermarker.com>

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## SKILLS

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Fine Art Training	Customer Service	HTML
3ds Max Modeling, Texturing	Teaching	CSS
Web Design	Public Speaking	Computer Hardware
Painting, Traditional & Digital	E-Commerce Marketing	Windows Platform IT
Animation 2D & 3D	Business Administration	Network Printing
Adobe Photoshop	Office and Productivity Software	Linux Platform
		Programming Foundations

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## WORK EXPERIENCE

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### **PMBG Group**

*IT /Payment Poster*

Manage in-office IT system. Including VoIP phone system, network hardware, Cisco ASA VPN firewall. Manage VPN site to site connections to clients and connect-anywhere connection for work at home. Blocked video streaming and made QoS improvements to prioritize mission critical traffic. Assisted with deployment of VPN solution to take network downtime from daily to 0% Managed Anti-virus deployment and user education eliminated virus infections on workstations. Oversee configuration of networked printers including printing from Servers accessed via remote desktop. Advised management on security policies. Worked with outside vendor to manage database software solution. Post payments to five clients, and well as looking up medical billing demographics.

### **Westland MI**

*May 2013 to Present*

### **Nintendo of America**

*Product Tester*

Tested pre-release software for bugs. Managed bug reports and testing plans. Tasked with text-check testing, self-directed testing plans. Assisted new testers. Working directly with developers on a technical project. Managing system configurations, testing builds, and light coding of testing samples for testing. Participate in daily scrums, and operate self-directed.

### **Redmond, WA**

*April 2012 – April 2013*

### **Zaa Labs**

*Contract Artist*

Provided Art for a physical, installed driving game for a major automotive manufacturer, which debuted at the North America International Auto Show in Detroit. High-concept driving simulator game, designed to entertain and educate users on the driving tactics they can employ to achieve better gas mileage in their vehicles. Worked on 3d environmental assets, concept art, skybox and blocking.

### **Redmond, WA**

*Nov 2011-Dec. 2011*

### **Nintendo of America**

*Product Tester*

Tested pre-releases software for bugs. Held a leading position in bug counts among project teams.

### **Redmond, WA**

*Sept. 2011-Nov.2011*

### **DigiPen Project FUN**

*Assistant Teacher*

Taught 2 week workshops exposing high school age attendees animation in 3ds Max. Students learned the software, and created a 30 second short. Co-Taught Project FUN workshops with a lead teacher. Lectured on topics, helped build lesson plans, worked hands-on with students.

### **Redmond, WA**

*July 2010-Aug 2010*

### **Nick and Jimmy's Bar and Grill**

*Contract Webmaster*

### **Toledo, Ohio**

*July 2008-Jan 2009*

Created and managed restaurant's websites. Advised client in internet business solutions and web hosting.  
nickandjimmy.com

**American First Title**

**Sylvania & Toledo, Ohio**

*Computer Networking and General Assistant - Part Time*

*2001- 2009*

Upgraded and maintain network systems. Upgraded backup system. Trained employees in software. Repaired workstations. Maintain antivirus and security. Manage VPN connection between offices.

**Custom Comp Services**

**Toledo, Ohio**

*Computer Technician – Part Time*

*Sept. 2003 – March 2004*

Repaired inoperable computers through removal of spyware and viruses preserving data. Diagnosed and replaced faulty hardware, handled support calls over the phone. Installed software, operating systems, and drivers. Delivered and set up computers, made on site workstation and network repairs. Diagnosed, installed, and configured network hardware.

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**EDUCATION**

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**2009-2011: DigiPen Institute of Technology**

**Redmond, Washington**

*Bachelors of Fine Art, Production Animation*

*GPA of 3.5*

**2001-2006: University of Toledo**

**Toledo, Ohio**

*Bachelors of Business Administration - Winter 2006*

Major: Electronic Commerce, Minor: International Business

*GPA of 3.8/4.0*

Magna Cum Laude, Phi Kappa Phi, Golden Key, Beta Gamma Sigma

*Associate of Computer Networking Administration – 2004*

*GPA of 3.7/4.0*

*Associate of Technical Studies - 2002*

*GPA of 3.6/4.0*

Major: Graphic Design Minor: Fine Arts